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August 18, 1999

Ms. Magalie Roman Salas
Secretary
Federal Communications Commission
1919 M Street, N.W.
Washington, D.C. 20554

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Re: *CC Docket No. 88-2, Phase I; Installation and Maintenance
Non-Discrimination Reports*

Dear Ms. Salas:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order,¹ and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company for the second calendar quarter of 1999.

Should you have any questions regarding this data, please feel free to call me at (202) 326-8879.

Respectfully submitted,

Attachments

¹ *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).*

² *In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990).*

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
2ND QTR, 1999
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	10	20.50	0	.00
CENTREX	1	10.00	0	.00
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	0	.00
FOREIGN EXCHANGE	33	10.15	0	.00
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	3	9.67	0	.00
DID (LINE)	0	.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	3	9.33	0	.00
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	3	9.00	0	.00
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	1	10.00	0	.00
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

ONA
SOUTHWESTERN BELL TELEPHONE PAGE 2 OF 2
PROVISIONING
2ND QTR, 1999
SPECIAL SERVICES
AFFILIATED

	1	2		
TOTAL	AVERAGE	DUE DATE		
ORDERS	INTERVAL	MISSED	% MISSED	
-----	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -15000HZ	0	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	0	.00
DIGITAL DATA 2.4KBS	190	10.00	3	1.58
DIGITAL DATA 4.8KBS	1	15.00	0	.00
DIGITAL DATA 9.6KBS	37	8.68	1	2.70
DIGITAL DATA 19.2KBS	0	.00	0	.00
DIGITAL DATA 56KBS	233	9.48	5	2.15
DIGITAL DATA 64 CCC KBS	169	12.04	11	6.51
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	4	7.50	0	.00
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	20	13.90	0	.00
GT 45 MBS	62	15.69	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE PAGE 1 OF 2
PROVISIONING
2ND QTR, 1999
SPECIAL SERVICES
NON-AFFILIATED

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	297	4.72	6	2.02
PBX	2294	17.25	90	3.92
CENTREX	10213	10.38	998	9.77
WATS	3	1.33	0	.00
MOBILE	2	1.50	0	.00
FEATURE GROUP A	54	13.69	0	.00
FOREIGN EXCHANGE	580	7.78	8	1.38
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	23	34.48	5	21.74
FEATURE GROUP D	1006	134.11	265	26.34
DID (TRUNK)	720	9.12	37	5.14
DID (LINE)	199	6.68	2	1.01
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	121	4.68	4	3.31
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	14	7.29	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	236	16.92	5	2.12
VOICE SWITCHED LINE	260	15.62	8	3.08
VOICE SWITCHED TRUNK	76	64.86	1	1.32
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	62	18.10	8	12.90
BASIC DATA/VOICE	1840	20.06	61	3.32
PSNA-VOICE/DATA TIE TRUNK	71	25.10	0	.00
SSN ACCESS-VOICE/DATA	64	21.78	0	.00
SSN INTERMACHINE-VOICE/DATA	377	34.25	25	6.63
DATA EXTENSION-VOICE GRADE	425	18.89	9	2.12
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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ONA
 SOUTHWESTERN BELL TELEPHONE
 PROVISIONING
 2ND QTR, 1999
 SPECIAL SERVICES
 NON-AFFILIATED

PAGE 2 OF 2

	1	2		
TOTAL	AVERAGE	DUE DATE	2	
ORDERS	INTERVAL	MISSED	% MISSED	
-----	-----	-----	-----	
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	4	6.75	0	.00
PROGRAM AUDIO 100-5000HZ	4	5.75	0	.00
PROGRAM AUDIO 50 -8000HZ	9	6.22	1	11.11
PROGRAM AUDIO 50 -15000HZ	18	7.78	1	5.56
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	48	5.25	3	6.25
DIGITAL DATA 2.4KBS	512	5.17	14	2.73
DIGITAL DATA 4.8KBS	27	10.11	1	3.70
DIGITAL DATA 9.6KBS	371	21.01	6	1.62
DIGITAL DATA 19.2KBS	7	15.86	2	28.57
DIGITAL DATA 56KBS	5733	16.49	137	2.39
DIGITAL DATA 64 CCC KBS	3320	16.78	53	1.60
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	10817	13.77	299	2.76
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	1021	6.04	1	.10
GT 45 MBS	6471	11.64	122	1.89
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	2	2.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
2ND QTR, 1999
SPECIAL SERVICES

PAGE 1 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	21	3.60	4989	4.76
CENTREX	0	.00	7774	1.84
WATS	0	.00	26	3.44
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	64	7.17
FOREIGN EXCHANGE	96	3.72	636	4.78
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	9	1.32	1878	4.48
DID (LINE)	1	1.10	359	4.62
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	2	4.10
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	80	4.71
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	107	5.13
PROTECTION RELAYING	0	.00	54	4.54
CONTROL CIRCUIT	0	.00	31	8.65
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	19	8.71
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	359	5.45
VOICE SWITCHED LINE	20	2.40	202	4.81
VOICE SWITCHED TRUNK	0	.00	373	4.73
VOICE AND TONE	0	.00	2	4.47
DATA LOW SPEED	0	.00	575	3.65
BASIC DATA/VOICE	155	2.40	2334	3.16
PSNA-VOICE/DATA TIE TRUNK	0	.00	58	5.30
SSN ACCESS-VOICE/DATA	0	.00	25	3.92
SSN INTERMACHINE-VOICE/DATA	0	.00	47	8.52
DATA EXTENSION-VOICE GRADE	43	5.44	2516	2.88
PROTECTION RELAY-VOICE GRADE	0	.00	241	5.85
TELEPHOTO AND FACSIMILE	0	.00	7	1.59

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SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
2ND QTR, 1999
SPECIAL SERVICES

PAGE 2 OF 2

	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	11	4.75
PROGRAM AUDIO 100-5000HZ	0	.00	3	17.07
PROGRAM AUDIO 50 -8000HZ	0	.00	20	8.46
PROGRAM AUDIO 50 -15000HZ	0	.00	19	6.43
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	1	9.12
TV CHANNEL 5KHZ	0	.00	1	6.50
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	101	3.91
DIGITAL DATA 2.4KBS	0	.00	850	2.33
DIGITAL DATA 4.8KBS	0	.00	218	1.32
DIGITAL DATA 9.6KBS	0	.00	588	2.99
DIGITAL DATA 19.2KBS	0	.00	12	3.52
DIGITAL DATA 56KBS	0	.00	4458	2.54
DIGITAL DATA 64 CCC KBS	0	.00	445	3.50
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	3560	1.83
3.152 MBS	0	.00	2967	1.95
6.312 MBS	0	.00	14	1.11
44.736 MBS	0	.00	18	1.83
GT 45 MBS	0	.00	12	7.63
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	3	1.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00